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On-call sessions

They happen over the course of weeks with the goal of facilitating the participants' interaction with the tools and the content made available asynchronously. Some meetings may be thematic to stimulate the exploration and use of certain tools or the access to certain content, others are open.

During the appointed period, at least two facilitators stay at the communication channel previously established, waiting for whoever wants to arrive to ask questions about the content worked on with the group, test or configure tools, share difficulties related to digital technologies or not.
The important thing is the openness to think together about solutions to the questions that arise. It is also an opportunity to explore the universe of problem-solving research on the Internet.
In general we do not prepare scripts for these meetings. When necessary, support materials from the workshops are used to recall or discuss some content.

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